

TRANSPORTATION SCHEDULE

Monday thru Friday-Appts 10AM-1PM:

Blooming Grove/Delaware/Dingmans/Greene
Lackawaxen/Lehman/Matamoros/Milford Bor
Milford /Palymra/ Porter /Shohola /Westfall
Hawley/Honesdale/Waymart/Lake Ariel
Port Jervis, NY

Monday thru Thursday-Appts 10AM-Noon:

Stroudsburg/East Stroudsburg/Mt. Pocono

Monday, Wednesday and Friday Only-Appts

10AM-Noon: Middletown,NY/Goshen,
NY/Dunmore/Carbondale/Dickson
City/Taylor/Scranton/Clarks Summit
Old Forge/Pittston/Forty Fort/Kingston
Wilkes Barre/Newton,NJ/Andover,NJ/Sparta, NJ

ESCORT POLICY

An Escort is an individual that shall accompany a consumer to his or her appointment. Based on physical, medical or mental conditions, certain clients may be required to have an escort ride with them. This is for their safety and well being and is a consumer's responsibility.

All Escorts (individual and agency) must be registered with the Transportation Office. All Escorts must be a parent, legal guardian or foster parent. All others must be 25 years of age or older.

Escorts will travel with their respective consumer at all times.

CONSUMERS' RESPONSIBILITIES:

- Have the ability to get to and board our vehicle by themselves or have an aide to assist.
- At destination point, must be able to disembark unassisted or have an aide assist them (We **DO NOT** provide aides).

DRIVERS' RESPONSIBILITIES:

- Securing wheelchair into appropriate position.

- Secure wheelchair in position with restraints.
- Return passenger to lift at discharge destination.

SENIOR CENTER TRANSPORTATION HOURS

Blooming Grove Center

10 AM – 1 PM

Tuesday and Thursday

Dingman's Ferry Center

10 AM – 1 PM

Tuesday and Friday

Pike County Library

10 AM – 1 PM

Wednesday and Friday

Lackawaxen Center

10 AM – 1 PM

Wednesday

IF YOU HAVE AN EMERGENCY PLEASE **CALL 911**.
WE ARE **NOT** AN AMBULETTE SERVICE OR AN
EMERGENCY TRANSPORTATION PROGRAM

Pike County Commissioners

Matthew M. Osterberg, Chairman

Richard A. Caridi

Steve Guccini

Update February 2016

PIKE COUNTY TRANSPORTATION 506 BROAD STREET MILFORD, PA 18337

(570)296-3408

(570)296-3409 FAX

1-866-681-4947

24 HOUR PHONE MESSAGE SERVICE
(NOT FOR MAKING RESERVATIONS)

HOURS OF OPERATION

8:00 AM – 4:00 PM



SHARED RIDE PROGRAM
MATP PROGRAM
PWD PROGRAM

FUNDED BY

PA Lottery and PennDOT
Medical Assistance Transportation Program
PA Dept of Aging
Pike County Commissioners

SHARED RIDE PROGRAM (SR) This program allows seniors of Pike County access to medical, financial, and social services. Simply call for a reservation. We service all three senior centers, grocery shopping, banking, and post office needs provided on scheduled days. Drivers are courteous and considerate (no tipping please). There is a reduced fare required for seniors (see graph) **All Seniors who are 65+ with proof of age are eligible to use our Shared Ride Program. Proof of Age verification is required. Call for an application.**

MEDICAL ASSISTANCE TRANSPORTATION PROGRAM (MATP) This program allows medical assistance recipients* (regardless of age) access to medical and pharmacy needs only. Reservations required. The Transportation Department will assess the mode of transportation to be provided. **Eligibility will be verified on a regular basis. Call for an application.**

PEOPLE WITH DISABILITIES (PwD) This program allows individuals (18-64years of age) access to the same services as “The Shared Ride” schedule. Disabilities may include physical, mental or major life activities. Escorts are the responsibility of the client. **Proof of Disability must accompany application. Call for an application.**

GENERAL PUBLIC (GP) All other transportation needs are considered general public and follow the same schedules listed in the other programs.

Pike County Transportation Office will determine the payor of last resort, please comply by providing all the information requested on our application. Incomplete applications will be returned to the client. Services will be suspended until the application is completed and received.

The Pike County Transportation Office does not discriminate against anyone with any physical or mental disability, and will not discriminate against any consumer, or Medicaid recipient based on the grounds of race, color, religion or national origin.

TRANSPORTATION GUIDELINES

- Registration forms must be received by the Transportation Office prior to service.
- Authorized signature required for verification of a disability.
- You must be ready 1-1 1/2 hours prior to your scheduled appointment and be at your designated pickup stop.
- When traveling you may bring a bottle of water, snack and medication if needed.
- Appointments and one extra stop must be made 48 business hours or sooner in order to be placed on the schedule.
- Drivers cannot make unscheduled stops.
- Consumers are responsible for paying all tolls to and from their destination.
- Consumers making one extra stop require an additional fare (see rate chart) for stop.
- Consumers must pay the fare based on the Shared Ride Fare Structure on day of service.
- Cancellations must be called in to us 24 hours prior to your appointment.
- Weather delays or cancellations will be announced on 96.7 WTSX. You will not be contacted.
- No transportation service on weekends or holidays.
- Carry-on grocery bags are limited to FIVE (5) bags only. Food Items only. No 40 lb bags of animal feed, top soil or multiple case of water.
- Drivers are not permitted to carry more than 5 grocery bags, enter a consumer’s residence, carry consumer’s wheelchair up or down steps and accept tips or gratuities.
- When shopping you are allowed 1 to 1 1/2 hour to shop and please abide by your pickup time set by the Driver. Please be considerate to both the Driver and your fellow passengers.
- We reserve the right to suspend services to those individuals who do not comply with our policies and procedures.

TRANSPORTATION FARES **FARES ARE DUE UPON BOARDING.** **EXACT CHANGE REQUIRED**

	GP	65+	PwD
In County - less than 15 Miles one way (Zone 1)	\$15.00	\$1.00	\$2.25
In County - between 16 – 21 Miles one way (Zone 2)	\$17.00	\$1.50	\$2.55
In County - more than 22 Miles one way (Zone 3)	\$19.00	\$1.50	\$2.85
Out of County – less than 20 Miles one way (Zone 4)	\$25.00	\$2.00	\$3.75
Out of County - between 21 – 40 Miles one way (Zone 5)	\$38.00	\$3.00	\$5.70
Out of County - more than 41 Miles One Way (Zone 6)	\$44.00	\$4.00	\$6.60
ONE ADDITIONAL STOP-Must be called in advance. No same day stops.	\$7.50	\$.75	\$1.15

Legend
GP = General Public
Age 65 = years and up
PwD = People with Disabilities